



20 YEAR LIMITED WARRANTY

Register Online. For easy registration of your warranty visit www.ergomotion.com

Please prepare a digital copy of your proof of purchase (invoice or sales receipt) when registering online. Extended Warranty also available online.

Full 1-Year Warranty

Your adjustable base is warranted against defects in materials or workmanship for a period of one year from the date of purchase to the original purchaser. During the first year we will repair or replace, at no cost to the original purchaser, any defective part*. This includes all authorized labor and transportation costs incurred with the repair or replacement of any part found to be defective.

2-Year Motor Warranty

Your adjustable base has a two year, full replacement warranty on parts, labor and transportation on the motors should your motors fail during the first two years of this warranty from the original purchase date.

5-Year Warranty

During year 2 through 5, from the original purchase date, we will replace any part on the adjustable base found to be defective, to the original purchaser. Liability is limited to the replacements of the defective electrical/mechanical part(s)* ONLY, with the purchaser responsible for all service, installation, and transportation cost of said part(s).

For warranty claims, call Customer Service

1-888-550-3746

203 Chapala St. Santa Barbara, CA 93101

info@ergomotion.com www.ergomotion.com

20-Year Limited Warranty

During year 6 through 20 from the original purchase date, we will replace, within the terms and conditions set forth in this paragraph, our adjustable base electrical/mechanical part(s)* found to be defective. Purchaser shall pay 1/15 of the current replacement cost of the defective part multiplied by the number of years after the fifth year, from the original purchase date. This warranty applies only to the replacement part(s); purchaser may be subject to charges for said parts to include, but not limited to, freight charges. Liability shall be limited to the replacement of the defective part(s) ONLY with the purchaser responsible for all service, installation and freight cost for said part(s).

2-Year Floor Model Warranty

Your adjustable base floor model is warranted against defects in the electronics for a period of two years from the date of purchase to the original purchaser. During the first two years we will replace at no cost to the original purchaser, any defective electronic part(s). Liability is limited to the replacement of the defective electronic part(s) ONLY, with the purchaser responsible for all service, installation and transportation cost of said part(s).

This limited warranty must be received within 90 days of purchase.

Additional terms and conditions apply. See reverse for details.

Name _____

Phone _____

Address _____

City _____ State _____ ZIP _____

Purchase date _____

Bed Serial Number _____

Email Address _____

EXTEND YOUR WARRANTY

Protect your investment by extending your Full 1-Year Warranty. See reverse for more details and billing information.

YES! No, thanks.

To register your 20 year limited warranty via **mail**, send this portion and a copy of your proof of purchase (invoice or sales receipt) to:

Ergomotion Warranty Dept. 203 Chapala St., Santa Barbara, CA 93101

ADDITIONAL TERMS & CONDITIONS

Warranty does not include reimbursement for inconvenience, removal, part(s) installation, bed set up, loss of use, normal wear and tear, shipping or any other costs or expenses not expressly covered in this warranty. This warranty does not apply;

- A) To the damage resulting from misuse or abuse caused by the Purchaser.
- B) To the damage caused by repairs or parts replacement by an unauthorized person.
- C) To damage caused if the adjustable base has been mishandled (including during shipping), subjected to physical abuse or an improper power source, or damaged while failing to adhere to the Owner's Manual and this warranty.
- D) To damaged mattresses, foundation cover(s), fabric(s) bedding cables, electrical cords or accessories supplied by dealers. Contact your dealer for warranty information on these items.
- E) To modification of the adjustable base without prior written consent by Ergomotion.
- F) To costs for unauthorized service calls for the purpose of educating the consumer about the adjustable base or locating proper functioning power outlets.
- G) If the recommended weight restrictions are exceeded.
- H) If used in any environment or a commercial setting which was not intended.
- I) Damage to the foam shroud by improper handling or misuse.

**Parts include the following:*

- Head/Foot Actuator
- Massage Motors and Housing
- Control Box
- Remote Control
- Power Cord, Power Supply, and Input Cord
- Mounting Brackets
- Support Struts

Some states do not allow the exclusion of incidental or consequential damages, therefore the above limitation or exclusion may not apply. The warranty gives the purchaser specific legal rights. The purchaser may have other rights which may vary from state to state. This warranty is valid in all 50 states. This warranty is non-transferable.

Weight Limits:

This product is not rated to support weights exceeding 400-850 pounds depending on model (please see Owner's Manual or call customer service for details). This product is not rated to support weights in excess of these amounts inclusive of the mattress and bedding. The base will structurally support this weight, provided it is evenly distributed across the bed base. The adjustable base is not designed to support or lift this amount in the head or foot sections alone. Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.

This warranty is subject to change.

EXTEND YOUR WARRANTY

With the Ergomotion Inc. Extended Warranty* you can choose to extend coverage for all authorized repairs covered under your original one year warranty (included with the purchase of your adjustable base) for one additional year (\$99 Per Adjustable Base) or two additional years (\$149 Per Adjustable Base) after your original one-year full warranty has expired. This extended warranty includes parts, labor, shipping and handling.

An Extended Warranty cannot be processed without the completion of the complimentary 20 Year Limited Warranty.

**This extended warranty is non-transferable and covers only the serial number of the bed(s) listed on your original warranty card(s).*

Online: During online warranty registration, you will have the opportunity to purchase an extended warranty for each base.

Phone: To register your extended warranty with a credit card over the phone, please call Customer Service at 1-888-550-3746.

Mail: To purchase an Extended Warranty by mail, select the appropriate option below and enclose a check or money order payable to Ergomotion Inc. or fill in your credit card information. **Please fill out both sides of the card completely** and mail to:

**Ergomotion Warranty Dept.
203 Chapala St.
Santa Barbara, CA 93101**

YES, I would like the following Extended Warranty option (mark your choice with an 'X')

1 YEAR: \$99 Per Adjustable Base 2 YEAR: \$149 Per Adjustable Base

Credit Card Type: Visa Mastercard American Express

Name (as it appears on your credit card): _____

Credit Card Number: _____ Expiration Date: _____ Security Code (Back of card): _____

Billing Address: _____ Same as reverse side

City: _____ State: _____ Zip Code: _____

I authorize Ergomotion, Inc. to charge my credit card \$ _____. Signature: _____ Date: _____

Send me a certificate to the email listed on front. Please mail me my warranty certificate to the address listed on front.

Don't send me anything.

Valid in the United States only. Not valid for floor models. Offer not valid if original one year warranty has expired.